



14 July 2023

Dear Parent/Carer

It is with the greatest disappointment that we have to inform you that, due to circumstances beyond our control, the trip to Valencia due to take place next week has been cancelled.

You may have seen in the news this week that there has been disruption all over Europe due to air traffic control concerns and we received information late last night from the tour operator, Halsbury Travel, that the scheduled outbound flight to Valencia has been cancelled by Ryanair.

Since the notification we, and Halsbury, have been frantically trying to identify alternative flights but Halsbury have determined that 'there are no flights available for such a large group from any other airport in the UK and to any airport within a 3-4 hour radius of Valencia on the other side. We have explored every possible option, including looking at coach and Eurotunnel options, however these are also unfortunately unavailable so late in the peak season.' They have also looked at the possibility of splitting the group across different airlines and airports but this is also not feasible.

The students have been told this morning. You will, of course, be given a full refund and we are working with Halsbury Travel to ensure that this gets to you as soon as possible. We will also endeavour to rearrange this trip for some point next year so that your child can still go to Valencia, should they still wish to.

We understand how devastating this news will be for you and your child and we share in your disappointment, especially with the trip being so close to departure. Despite this being beyond our control, we know how much the staff and students were looking forward to it.

Once again, we are so sorry to have to bring you such devastating news but hope you know we have done absolutely everything in our power to try and seek an alternative. We will be in touch in due course with further information regarding your refund. Although it is very early and we cannot make any promises at this stage, we are also exploring all avenues to see what compensation may be available for any other costs incurred.

We will also ensure that your child still has a positive experience in school next week. All students will be in school as normal on Monday taking part in a range of activities. We will then be in touch on Monday to share the plan for the rest of the week.

Yours sincerely

**Mr M. Jones**  
**Principal**