



15 February 2024

Dear Parent/Carer

I hope that you and your families are well and looking forward to the February half term break.

This brief communication is aimed at updating you on some temporary issues around our ICT systems and how they will impact student access over the holiday.

The Spencer Academies Trust is undertaking some significant improvements to the ICT infrastructure in all of its schools. Whilst we do not anticipate any noticeable whole-scale changes within our school, we have learnt today that there will be at some point a lack of access to facilities for our students over the half term break. This means that students will temporarily lose access to their e-mail accounts and associated learning platforms such as Sparkx, Century etc.

This is far from ideal at such short notice, but is beyond our control. I do not want any students worrying about homework which is set electronically over the break, if they are unable to access it. We have endeavoured to provide paper based learning materials where possible this afternoon, and put in some contingency planning for Years 11, 12 and 13 to support with their revision. Additional communication for parents of students in these year groups will come directly from their Achievement Team. We will of course ensure that extensions and adjustments are made for any online tasks.

We will ensure that appropriate time is afforded to re-setting accounts and passwords on our return and I have every confidence that our ICT facilities will be fully functional again after the holiday.

There is also likely to be some impact to our staff network access over the holidays and in a similar fashion, I ask that you are patient in terms of responses with any contact that is made over the break.

Reception will be staffed Monday 19 February - Friday 23 February and so any urgent communication can still be picked up by the administration team and directed to relevant personnel where appropriate.

Thank you for your understanding. Have a nice half term.

Yours sincerely

Mr M Jones
Principal